

HELP DIRECTORY

CONTACT THE FOLLOWING TEAMS FOR ASSISTANCE:

Please Include the LOAN NUMBER in the Subject Line and Always CC your Account Executive on the Email

General Contacts:

UNITED WHOLESALE MORTGAGE 800.981.8898	Call in to speak with a receptionist who will direct you to the appropriate team member.
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Processing Contacts:

4506T@UWM.COM	New/revised 4506-T requests.
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FHACASENUMBERS@UWM.COM	Help with case number information or transferring a case number.
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COFC@UWM.COM	Contact for questions pertaining to Change of Circumstance (CoC); Requests for CoC on loans in process are requested online in EASE.
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DISCLOSURES@UWM.COM	Inquiries on Compliance/Disclosures on Loan Approvals and questions on Disclosure date/signature requirements.
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Correspondent Contacts:

RESOLUTIONS@UWM.COM 248.833.4340	For Correspondents who need assistance with loans in post-closing problem status.
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CORRCLOSINGUW@UWM.COM 248.833.4340	Correspondent loans that require underwriting updates in closing.
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CORRFUNDING@UWM.COM	For Correspondents with general post-closing questions once their closed loan is delivered to UWM.
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Wire/Funding Contact:

UWMWIRES@UWM.COM	Dry states wire ordering or status. Questions regarding disbursements.
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Servicing Contact:

SERVICING@UWM.COM 855.753.6201	For ordering payoffs/ netting escrows for refinances that will stay with UWM. Same contact email for any UWM servicing matter from the originating broker. Customers can be given the toll free number for all inquiries at UWM Servicing.
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